



# The Southern Baptist Theological Seminary

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## Moodle Access for Students

Moodle is the Learning Management System (or LMS) in use at the Southern Baptist Theological Seminary. This is where you access your courses and where you register for new courses. Moodle can be accessed at <https://moodle.sbts.edu>.

### **Logging In**

In order to access your courses within Moodle, you must login with your eCampus user ID and password. Your user ID was provided to you when you started as a student and is managed by Campus Technology. To manage your password, please visit eCampus at <https://ecampus.sbts.edu>.

### **Troubleshooting Login**

If you are having issues with logging into Moodle or eCampus, please verify that you are typing the correct user ID and password. If you need assistance, you can

- Call Campus Technology at (502) 897-4006,
- Send an email to [campustechnology@sbts.edu](mailto:campustechnology@sbts.edu), or
- Come to Campus Technology located in Mullins Hall between 9:00 am and 5:00 pm.

### **Security Policies**

Campus Technology is very concerned with your online security while you use our online resources such as Moodle and eCampus. The login pages for both Moodle and eCampus are protected with an SSL certificate providing 128-bit encryption for any data submitted to our servers.

Do not share your password with other people. When seeking assistance, Campus Technology will not ask you for your password to Moodle or eCampus. In order to verify and protect your security the Campus Technology department may ask you for your

- Full name,
- Student ID number,
- Full date of birth, and/or
- The last 4 digits of your social security number

If you seek assistance by email, Campus Technology will either ask you to call our office in order to speak with you in person or to come by the office in person so that we can verify your identity. If you come by the office, please remember to bring your Shield Card or another form of photo identification. Campus Technology will not send passwords by email.

**If you believe that your account may have been compromised, please contact Campus Technology immediately.**